

YOUR STAY AT ELLERYS



We hope that you will enjoy your holiday at Ellerys; you will be assured of a warm welcome on your arrival.

Our caretaker, Anita Rosevear, takes great care and time to prepare the cottage for each of our visitors and it would help her and us if you could complete the enclosed Information Form which will give us details of your individual requirements. **Please return the form to Gill Prater, with the balance of your rent PLUS the separate security cheque, no later than EIGHT weeks before the start of your holiday.**

You will be able to gain access to Ellerys from **4pm** onwards. Unless previously agreed, please do not arrive earlier as Anita and her team may still be preparing Ellerys for your stay; parking will also not be available until 4pm. At the end of your holiday, please may we ask you to vacate Ellerys by **10am** so that Anita may start to get Ellerys ready for our next visitors.

The keys will be sent to you a week before the start of your holiday; on your arrival at Ellerys you will find a second set of keys in the dresser drawer. When you leave at the end of your holiday the spare set of keys should be put back in the dresser drawer. After you have locked up please post the original set of keys back through Ellerys' letter box; Anita will return them to us.

Anita will be in touch with you soon after you arrive at Ellerys to check that you have found everything in order and to give any help you may need

Please can we remind you that Ellerys is a no-smoking cottage.

ELLERYS AND ITS ACCOMMODATION

Ellerys is a 400 year old Grade 2 Listed cottage with sloping floors, low beams, lower than average doorways, steep narrow stairs inside and even steeper slate steps outside; care needs to be taken by all visitors – please see the Access Statement. There are a number of antiques around the cottage; please can we ask that they are treated with consideration.

Parking

Cars can be parked on the courtyard at the front of the cottage. There is spacious parking for one car but, with care, you can park two cars although, when the quayside is very busy, it is not an easy manoeuvre; you may also find access through to the front door a “squeeze”. Padstow has a number of car parks around the harbour and town but whilst weekly tickets, at a reduced rate, are available for some car parks they will not guarantee you a space!

Bedrooms

The bedroom arrangements at Ellerys are:

- Bedroom One (master bedroom at front of cottage) – Queen-sized 5 ft bed.
- Bedroom Two (with views of garden) – Twin 3 ft beds.
- Bedroom Three (accessed through Bedroom 2 and with door to garden) – Two 3 ft beds that can be either linked to make a super king-sized 6 ft bed or made up as twin beds. It is important that

you tell us how this room should be prepared for your stay as otherwise you may arrive and find that it does not meet your requirements.

- Sitting Room – the larger of the two sofas is a sofa bed, with a 4ft 4in mattress, that can be used for additional visitors; there is a cupboard with shelves and hanging space for clothes in the adjacent shower room.

Each bedroom has beds with top quality sprung mattresses, feather pillows, feather and down combination duvets and Egyptian cotton bed linen. All the beds will be made up on your arrival and if you are staying for longer than a week there will be fresh linen left out for your second week. Alternative hollow-fibre duvets (two single ones only) and pillows are available on request and spare blankets are provided for additional warmth, if required. Each bedroom has a hairdryer and a clock/radio. There are also TVs in two of the bedrooms; they can be moved from room to room.

Facilities

The central heating controls are set to provide continual hot water and in the winter Ellerys should be wonderfully warm, with radiators in all the rooms and the small Victorian open fire in the sitting room. The cost of electricity and gas is included in the rent; coal and kindling for the fire are also provided.

Ellerys' kitchen is very well equipped with:

- an extensive range of cookware, utensils and appliances,
- quality china, glassware and cutlery, and
- seafood implements to take advantage of the fresh local produce.

An inventory is available on request.

In the sitting room there is a Freeview HD Television and a Blu-ray disc player; if you want to connect your **own** devices to the TV please bring the appropriate cables. A selection of games, jig-saws, DVDs, CDs and books will be found in the sitting room; a wider range of books, DVDs and CDs are available from the Library in Hill Street.

Soft white bath sheets, hand towels and face cloths are supplied for each visitor but please may we ask you to bring your own beach towels.

We provide tea and hand towels for the kitchen plus cleaning and washing-up materials, supplies for the dishwasher and washing machine, foil, cling film and kitchen roll plus toilet rolls, tissues and a few other bathroom items; please see our "Provisions" leaflet.

Telephone and Broadband

You are welcome to use Ellerys' telephone - **01841 532 974** – for all incoming and any outgoing UK landline calls; at an extra charge we are happy to make the telephone available for international and mobile calls (the cost of the calls will be taken from the security cheque). Wireless Broadband is also available; you will find details of the network key in the Information Folder which will be waiting for you on your arrival at Ellerys.

Children

Children are welcome at Ellerys; we provide stair-gates, socket guards, etc. for your children's safety and will make up the single beds with waterproof mattress protectors if needed. We also have details of potential baby sitters.

Three wheeler buggies, cots, high chairs, etc. can be hired from Babes & Bikes of Wadebridge – 01208 815262. Arrangements must be made direct with Babes & Bikes who will deliver your order to Ellerys and assemble it ready for your arrival. They also provide bedding for the cot although you may wish to bring your own; we will provide towels.

Babes and Bikes also have wheel chairs available for hire; they will deliver to Ellerys.

Garden

The lower garden at Ellerys is terraced and within easy range of the cottage. There is a decked patio with lighting, dining table for eight, parasol shading and a barbeque – gas cylinders are provided.

Up a small flight of steps there is a small enclosed area with lawn and herbaceous plants; here you can sit quietly and enjoy the views across the harbour. Then, leaving this section of the garden, you move on to the upper garden where there are wonderful views across the Camel estuary; deck chairs and a second dining table, chairs and a parasol are provided. There is plenty of space for children to run and play (your dog, too) but the gradient of the garden precludes ball games.

Please note, the steps to the various levels of the garden are steep and the garden is not fully secure; **young children and dogs will need to be supervised at all times.** Visitors with poor mobility may find that access to the garden is difficult; please see the Access Statement.

At the back of the cottage, there is the old wash house which provides secure storage for surf boards, wet suits, golf trolleys, cycles, buggies, etc.

Pets

We also welcome well behaved dogs (sorry, no puppies and only **one** dog); we ask you to ensure that your dog is:

- not allowed on the furniture and that you bring suitable bedding,
- not left unattended in the cottage; we have a large dog cage used by our own dog, you are welcome to use it – just ask.
- kept under control in the garden (it is not fully enclosed), should your dog foul the garden, please ensure that it is cleared up immediately,
- clean before it is allowed back in the house. There is a hose by the back door for washing down sandy and muddy dogs; please bring towels for drying a wet dog.

Padstow Petcare – 01841 520967 - offer “day stays” and even “sleep overs” if you want to go out for the day or evening minus your dog; our dog loves her visits there.

PADSTOW AND ITS AMENITIES

Life at Ellerys couldn't be simpler; everything is on your door step. Within 200 yards, you will find:

- Post Office and Banks – Lloyds (open 3 days a week) and Barclays (with external cash machine)
- Tourist Information Centre - 01841 533 449
- Newspapers and stationery
- Chemist
- Fresh bread, milk and cream
- Spar supermarket
- The Chough who are famous for their pasties, croissants and pastries

- Many gift and craft shops, art galleries and boutiques.

Shopping

Fresh fish and locally-caught crabs and lobsters can be bought at the shops on the quayside by the old railway station (5 minutes' walk away) and at Prawn on the Lawn (opposite the Post Office)

On the outskirts of town, and a couple of minute's drive away, is Tesco's. If you place your on-line order in advance, Tesco will deliver to Ellerys. Please note that the address to select is just "1 North Quay" (do **NOT** enter Ellerys in the house name field); the following note should then be given in the delivery instructions field "**ELLERYS (with courtyard in front) is to the left of Jackie Stanley Estate Agent and on corner (opp. shelter) as you turn right into North Quay**". For a small charge, Anita will take delivery of your order; before booking a slot please contact her to discuss arrangements.

Outside Padstow, on the road to Crugmeer, Padstow Farmshop– 01841 533 060 – have a shop where you can buy vegetables, salads and herbs from their market garden. They also sell local products such as ice-cream, cream, butter, cheeses and eggs, their own pasta made from 100% whole-wheat grown on the farm, store cupboard items from local suppliers, as well as free range poultry and their own farm reared lamb, beef and pork; we recommend a visit.

Eight miles away is the market town of Wadebridge whilst the city of Truro, with its cathedral and many shops, can be reached in about 40 minutes.

Eating - in and out

If you don't want to cook, you don't have to. There are:

- many restaurants (please see our leaflet with telephone numbers),
- numerous pubs serving local produce,
- several take-aways in Padstow – fish and chips, pizza, burgers, Chinese - and an Indian take-away in Wadebridge,
- pasty shops, cafes and tea shops.

Rick Stein's restaurants and café are well-known and reservations need to be made **well in advance**, but there are several other well-recommended and emerging restaurants in Padstow and the surrounding area as well as across the estuary in Rock and Port Isaac. They offer a wide range of cuisines and cover an equally wide price range.

Activities

There's always plenty to do and our Activities leaflet gives details of some of the more organised activities that can be found in the vicinity of Padstow. We recommend that, wherever possible, you make advance reservations.

When you arrive at Ellerys you will find many books and leaflets giving information about Padstow, walks and various places of interest both nearby and slightly further afield. The Tourist Information Centre on North Quay will be able to help you with any information not covered by the leaflets.

DIRECTIONS

Directions to Padstow by road

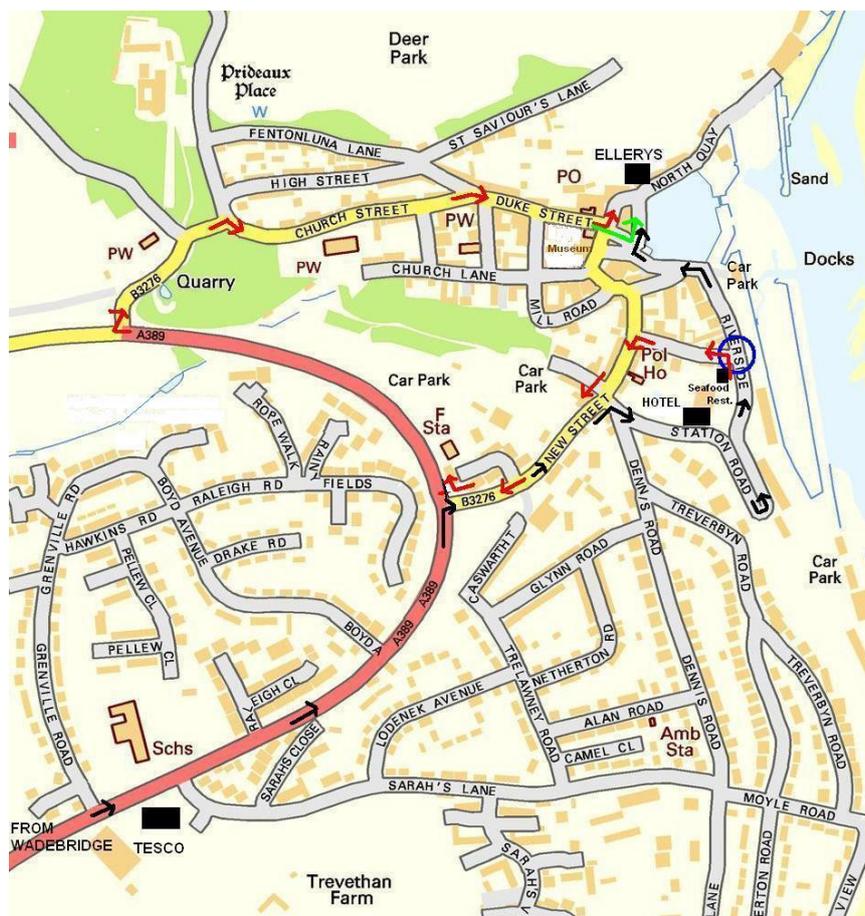
- From Exeter, take A30 to Bodmin (60 miles), by-passing Okehampton and Launceston.
- Leave A30 at Bodmin and take A389 to Padstow (15 miles), by-passing Wadebridge.

Arriving at Padstow, follow the **BLACK ARROWS** on the map (this is NOT the GPS route but it is the way to Ellerys that we recommend):

- Turn right at first major road after Tesco (signed Docks) and follow the road down New Street and sharp right into Station Road (pass the Metropole Hotel) and then right round into Riverside.
- At the end of Riverside turn left into South Quay, right into The Strand and you will see Ellerys ahead of you on the corner of North Quay.

Sometimes in the summer or at Christmas time the band will be playing on the quayside and you will then find yourself unable to approach Ellerys by the normal route. The road will be closed where indicated by a **BLUE CIRCLE** and you should then follow the diversion marked on the map by **RED ARROWS**.

- Turn left up St. Edmunds Lane (alongside the Seafood Restaurant) and then left into New Street, proceed up the hill to rejoin the A389.
- Turn right and go past the Fire Station and car park and take the next turning on the right (B3276) (*this is sometimes shown as the GPS route*).
- Follow the one way system down Church Street leading into Duke Street; at the end, on the left, you will see Lloyds and Barclays Banks,
- Turn left after Barclays Bank (*its VERY narrow*), go past The Old Ship Hotel and Rojanos in the Square and you will come out in front of Ellerys.



Directions to Padstow by train

Nearest Station is Bodmin Parkway (20 miles from Padstow)

There is a bus service (route 75) which connects with **some** of the trains or a taxi can be hired in advance or on arrival at the station.

- Rail Enquiries 08457 48 49 50 or www.nationalrail.co.uk
- Bus Enquiries 01752 66 22 71 or www.plymouthbus.co.uk
- Taxis
 - Ocean Taxis 07980 001 323
 - Acorn Cabs 01841 532 903
 - Atlantic-Cab 0754 454 4450
 - Padstow Taxi Serv. 01841 534 866

Directions to Padstow by air

Daily low cost flights to Newquay Airport are available throughout the year from London Gatwick and Manchester. There are also seasonal (but not daily) flights to and from Birmingham, Dublin, Glasgow, Leeds/Bradford, Liverpool, and London Stanstead (these services change from year to year and cannot be guaranteed a year in advance). Newquay Airport is a 20 minute drive from Padstow.

- easyJet (Liverpool) 0843 104 5000 or www.easyjet.com
- Flybe (other routes) 0871 700 2000 or www.flybe.com
- Newquay Airport 01637 860600 or www.newquaycornwallairport.com

Taxis can be hired in advance (see above) or on arrival at the airport. A number of car rental companies are also available at the airport.

- Hertz 08708 44 88 44 or 01637 860 869 or www.hertz.co.uk
- Europcar 0371 384 3415 or www.europcar.co.uk
- Avis 0845 544 9396 or www.avis.co.uk

Ellerys' postal address is:

Ellerys
1 North Quay
Padstow
CORNWALL
PL28 8AF

WEBSITE: www.ellerys.net

Security Cheque

*Please do not forget to include the security cheque for £100 (£140 if a dog is included in booking) with the balance of rent; if everything is in order at the end of your stay this cheque will be **destroyed**.*

09/16